



Jacob's Heart Children's Cancer Support Services
Job Description – Family Liaison, Driver

Mission and Vision:

Jacob's Heart exists to improve the quality of life for children with cancer and support their families in the challenges they face. We provide family-centered care that addresses the emotional, practical and financial struggles for families of children and teens in treatment for cancer or other certain life-threatening conditions. Services extend to families experiencing anticipatory grief and those who are bereaved by the loss of a child.

We envision a community where every child with a serious or life-threatening condition has a strong, supported and informed family empowered to fully participate in their care. We strive to inspire compassionate action within local communities to create a safety net of support for the unique needs of each child and family.

Core Values:

- Every child going through a life-threatening condition needs a strong and supported family able to hold their hand and be part of the care-giving team.
- When a child is diagnosed with cancer or another life-threatening condition the entire family is in need support regardless of socioeconomic status.
- Every child's life is precious and each child's dignity must remain intact throughout treatment, during anticipatory grief and compassionately cared for in the end of life.
- The loss of a child is a unique and special sorrow, and families bereaved by the death of a child need ongoing care and support without limits to time.
- Because of these beliefs, we make every attempt to tailor our services to each family's unique needs.

Position Title: Family Liaison/Driver

Position Overview: This is a key family support position, working directly with children with cancer and their families, to provide rides to Lucile Packard Children's Hospital at Stanford and UCSF Benioff Children's Hospital, and accompany families during their initial appointments to make sure they are well-supported. Using Jacob's Heart vehicles, you will deliver care packages, meals, gas cards and other staples to families during long hospitalizations. You will care for and comfort siblings when their brothers/sisters are receiving treatment. This position requires extensive training, background check, and a clean driving record. It requires professionalism, patience, and flexibility – some days are long, with unexpected schedule changes.

Do not apply for this position if you do not have a clear driving record. A thorough background check will be conducted.

Please send a brief cover letter describing why you are a good fit for this position and a one-page resume to jobs@jacobsheart.org. No phone calls, please. Applicants who do not follow these instructions will not be considered.