



2024 IMPACT REPORT



Dear Friends and Family,

At Jacob's Heart, love is more than a feeling, it's a force. It carries families through the unthinkable, inspires acts of generosity, and drives every moment of care we offer to children with cancer and their families and families who grieve the loss of their child.

This year's impact report is a reflection of that love in action. It tells the story of what happens when a community comes together, when volunteers, donors, staff, and families join hearts to ensure that no child or sibling or parent walks this path alone.

Below, you'll see the resilience of our children, the strength of their families, and the unwavering dedication of our team. You'll also see yourself, because none of this happens without you.

Thank you for believing in this work. Thank you for being part of our Jacob's Heart family. Our door is always open to you and my hope is when you read about the impact you've made that you'll follow any stirring to learn more.

With gratitude and hope,

Heidi Boynton
Executive Director





Together, we served 1,822 individuals in 2024

Thanks to our generous community, Jacob's Heart continues to improve the quality of life for children with cancer and support their families in the challenges they face.



"Jacob's Heart was a beacon of hope for my family during the darkest days of my daughter's cancer battle. Their unwavering support and generosity helped alleviate the financial burdens, allowing us to focus solely on our daughter's recovery. We are forever grateful for their kindness and commitment to helping families like ours."

-Rosie Saldiver, Emilia's Mom



Family Services Provided in 2024



Counseling

- **32** Support Group Sessions
- **583** Home/Hospital Visits
- **586** Counseling Hours Provided
- **22** Families Attended In-Treatment Groups
- **25** Families Attended Bereavement Groups

[More Info](#)



Transportation

- **1,556** Rides Given
- **76** Families Received Rides
- **385,700** Miles Driven
- **7,800** Hours Driven

[More Info](#)



Full Hearts

- **9,616** Bags Of Groceries
- **124** Families Received Grocery Deliveries
- **194** Families Participated In Full Hearts
- **146,675** Pounds of Food Provided

[More Info](#)



Program Growth

- ♥ 58% increase in nutritious bags of groceries delivered to our families from our Full Hearts Program
- ♥ 28% increase in support groups we offer to both in treatment and bereaved families
- ♥ We gave 195 more rides to families to their life saving appointments
- ♥ 20% increase in partner participation to our [Holiday Hearts Program](#)



Helping More Families In Santa Clara County

In 2024, we made the thoughtful decision to expand further into Santa Clara County. Taking a careful zip code-by-zip code approach we ensure that new families receive the same level of care without compromising the support we provide to our current families.

With the support of our community and an invaluable partnership with Lucile Packard Children's Hospital we expanded into **seven new zip codes** last year. As Jacob's Hearts continues to expand resources, infrastructure, and funding we look forward to opening our doors to even more families who have had their lives changed by pediatric cancer.

"Jacob's Heart came into my life after the unexpected and devastating loss of our beloved daughter, Yalissa. My family and I were fortunate to be connected with them for services to cope with our grief after our loss. With their support and services, my family and I have been able to push through our grief journey and the immense heartbreak left from our loss. From services like support groups to therapy, Jacob's Heart has made a huge impact on my family and me. Grief is a long and hard journey, a journey that Jacob's Heart has walked with me and for that I will be forever grateful."

-Yalissa's Mom



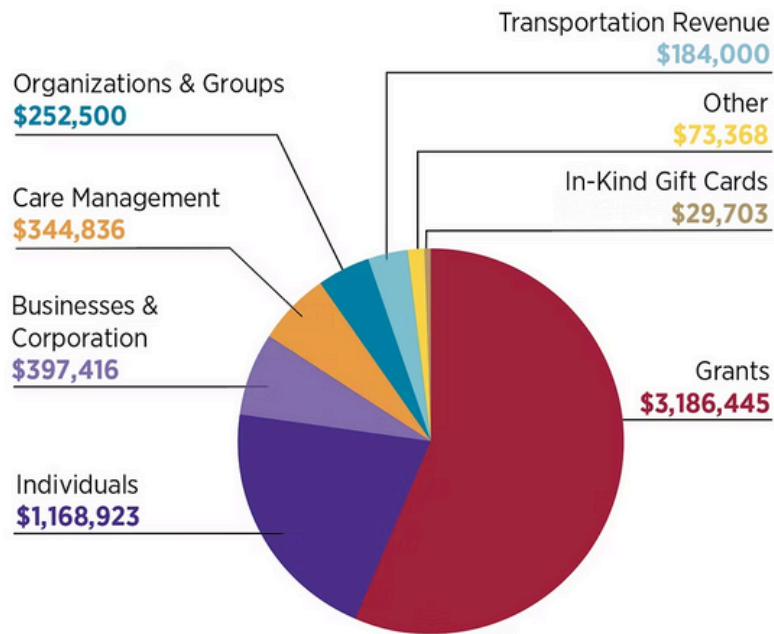
"Unfortunately, my son was diagnosed with Leukemia for about six years. He has gone through a lot, it has been very hard and stressful for us as his parents and for our family too. Besides Jacob's Heart supporting us emotionally, they have helped us financially with grocery gift cards, gas cards, and weekly groceries. We don't know how we would have done it without Jacob's Heart. Thank you again from all of us."

-Gabriel's Family



2024 Financials

Where the Support Came From



How the Support was Shared

