



## Job Description – Non-Emergency Medical Appointment On-Call Driver

The non-emergency medical appointment driver is key to the fundamental values of Jacob's Heart and the service to families who have a child with cancer or other life-threatening illnesses and all the challenges they are facing.

### Who we are:

Jacob's Heart Children's Cancer Support Services exists to improve the quality of life for children with cancer and support their families in the challenges they face. We provide family-centered care that addresses the emotional, practical, and financial struggles of families of children and teens in treatment for cancer or other certain life-threatening conditions of a child. We envision a community where every child with a cancer diagnosis has a strong, supported and informed family that is able to participate fully in their care. We strive to inspire compassionate action within local communities to create a safety net of support for the unique needs of each child and family.

### Essential Functions

- Provides safe and reliable transportation to a child and their family member(s) to their medical appointments in a Jacob's Heart vehicle.
- Ensures that the family's needs are met while providing the transportation (purchase meals, stops for a restroom break, or other needs that may arise)
- Reports vehicle concerns and or incidents to the Transportation Manager in a timely manner.
- Adheres to all agency and state driver regulations.
- Submits invoices within the agreed timeline.

### *Description*

*Typical Rides are to Lucile Packard or UCSF with possible options to other hospitals or clinics within our service area and surrounding communities.*

*Ride example: 1. Pick up a Jacob's Heart vehicle at our Watsonville location 2. Drive time to family's home 3. Drive time to appointment 4. Wait time while the family is in appointment 5. Return time to family home 6. Return of vehicle to Jacob's Heart Watsonville offices. Rides range in total time from 2 hours to 10 hours.*



680 West Beach Street  
Watsonville CA, 95076



Our mission is to improve the quality of life for children with cancer and support their families in the challenges they face.



(831) 724-9100  
jacobsheart.org



### **Knowledge, Skills, Abilities**

- Compassionate and comfortable working with children who have cancer, their siblings, parents, and extended family.

### **Minimum Qualifications / Requirements**

- High school diploma or GED
- over 21 years of age
- Bilingual in Spanish - preferred
- Ability to pass a background check
- Valid CA driver's license and clean DMV record
  - Less than 4 points on your driving record
- Attend a mandatory four-hour training at Jacob's Heart Watsonville location
- CPR/First Aid Adult-Pediatric Certification Preferred (if not provided)

### **Covid-19 Considerations**

- Currently, we require all contractors who interact with families to show proof of vaccination against Covid-19

### **Job Type**

- Contractual

*Each driver will be a member of our pool. As a driver, you will be notified of rides and have the opportunity to select the rides that work with your availability.*

### **Compensation**

- Hourly \$21-\$23 depending on medical certificates (CPR/First Aid BLS EMT)
- Meal stipend for rides longer than 3 hours
- Incentive included for rides given prior to 7 am and post 7 pm

### **To Apply**

To be considered, please email a resume and certifications to [brittany@jacobsheart.org](mailto:brittany@jacobsheart.org). Please do not call our office to be considered for the position. To learn more about Jacob's Heart



please visit [jacobsheart.org](http://jacobsheart.org)

### **Equal Opportunity Employer**

*Jacob's Heart Children's Cancer Support Services strongly values diversity and is committed to equal opportunity and non-discrimination in all of its policies and practices, including the area of employment. Jacob's Heart Children's Cancer Support Services does not discriminate against any person based on race, color, sex, sexual orientation or identity, religion, age, national or ethnic origin, political beliefs, marital status, medical condition, genetic information, veteran status, or disability.*

Jacob's Heart<sup>™</sup>  
CHILDREN'S CANCER SUPPORT SERVICES